



# BEYOND EXPECTATIONS

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To Whom It May Concern:

As the former onsite manager for the Calneva Hotel in Lake Tahoe, California, I had the pleasure of working with Mr. Gary Bedian very early in the transition period. As the asset manager representing Namco Capital, he helped speed along certain aspects of the transition by filtering information and uncovering actionable issues.

I consider Mr. Bedian as a man of firm creditability, integrity, and honesty. He has a keen eye for details, a talent that I saw him demonstrate during our numerous property inspections and review of the hotel's operations and financials. He is able to discern fast executive judgment when the need arises.

He never lost sight of the new owner's goals and easily transitioned to the role of a business diplomat, cultivating consensus with the local community for their full support on entitlements and other project issues.

It would be my pleasure to extend my recommendation to Mr. Bedian for whatever executive position that suits him to apply.

Sincerely,



Josef Haas, CHA  
Chief Operating Officer